

Tentative Programme
Payment System Forum and Exhibition 2015
Sasana Kijang, Kuala Lumpur
3 November 2015

“Moving Forward with e-Payments”

Morning Session

8.00 a.m. Registration and Welcome Refreshments

9.00 a.m. Keynote Address
Dato' Muhammad bin Ibrahim
Deputy Governor, Bank Negara Malaysia

9.20 a.m. Outcomes of Regulatory Measures on the Payment Landscape
Mr. Tan Nyat Chuan
Director, Payment Systems Policy Department, Bank Negara Malaysia

9.40 a.m. Capitalising on the New Payment Card Landscape
Overview of the new payment card landscape and the opportunities for merchants

- Industry strategy to drive payment card acceptance and usage
- Roles merchants can play to drive behavioural change amongst customers towards greater card usage

10.00 a.m. Refreshments and Visit to Exhibition Booths

10.30 a.m. Panel Discussion: Enabling Payment Card Acceptance by Businesses

Panel I: Solutions for Payment Card Acceptance

- Overview and value proposition of different payment card acceptance solutions for different merchants
- Steps and procedures for merchants to be acquired

Panel II: Enhancing Business through Payment Card Acceptance (Perspective of a Larger Merchant)

- Business experience in accepting payments via POS (contact and contactless), mPOS terminals and self-checkout services
- Merchant's advantage in accepting cards

Panel III: Enhancing Business through Payment Card Acceptance (Perspective of a Smaller Merchant)

- Merchant's experience in accepting payments via POS (contact and contactless), mPOS terminals, etc.
 - Merchant's convenience in accepting payment via mPOS
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11.30 p.m. Safe Practices in Accepting Payment Cards

- Payment card safe practices
 - What merchants need to know to ensure secure payment card transactions
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12.00 p.m. Visit to Exhibition Booths

Afternoon Session

1.00 p.m.	Registration and Welcome Refreshments (Afternoon Session)
2.00 p.m.	Online Banking Services and Benefits to Merchants <ul style="list-style-type: none">• Type of services offered via online banking and corporate internet banking• The benefits of e-payments to the merchants
2.30 p.m.	Presentation: Statutory Payments to the Government <ul style="list-style-type: none">• Making e-payments via internet banking to the Government• Cash management solution for making Government statutory payments Demonstration I: Internet Banking and Cash Management by Selected Banks <ul style="list-style-type: none">• Making statutory payment electronically to Government agencies such as <i>Lembaga Hasil Dalam Negeri (LHDN)</i>, <i>Kumpulan Wang Simpanan Pekerja (KWSP)</i> and <i>Pertubuhan Keselamatan Sosial (PERKESO)</i> Demonstration II: Making Statutory Payments via Government Portals by LHDN and KWSP <ul style="list-style-type: none">• Type of statutory payments that can be made online• Other e-payment channels
3.45 p.m.	Staying Safe in Online Banking <ul style="list-style-type: none">• Security features of online banking• Safety tips for online banking
4.15 p.m.	Concluding Remarks Mr. Tan Nyat Chuan Director, Payment Systems Policy Department, Bank Negara Malaysia
4.30 p.m.	Refreshments and Visit to Exhibition Booths End of Programme
